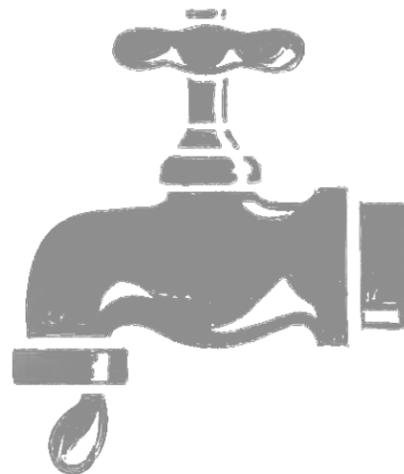


PRESORT STANDARD
U. S. POSTAGE
PAID
Permit No. 3
Attleboro, MA



Attleboro Water Department

Facility Address:
1296 West Street
Attleboro, MA 02703



Tel. 774-203-1850

2011 Water Quality Report

Dear Resident,

We are pleased to provide you with this annual report on your drinking water.

The City's water system (PWS 4016000), includes two water treatment facilities, three water storage tanks, 1,900 fire hydrants and 220 miles of water main. To insure reliability, the City is interconnected with Seekonk, N. Attleboro, and Norton. In the unlikely event of an emergency, the City could open an interconnection to maintain system operation.

The two treatment facilities are supplied with water from Manchester Reservoir (4016000-03S), Orr's Pond, (4016000-04S) Luther Pond, Hoppin Hill Reservoir, Lake Mirimichi and Blakes Pond (Wading River 4016000-05S). The watersheds for these surface supplies extend into 5 surrounding communities. Protection of these sources is a priority of the Water Department. The Massachusetts Department of Environmental Protection prepared a Source Water Assessment and Protection (SWAP) report in 2003. A copy of this report is available at the Water Department. This report surveyed the land use in the watershed and identified sources of potential contamination. Our watersheds contain a mix of land use. 28% of the Manchester/Orr's Pond watershed is protected open space and 38% of the Wading River watershed is protected. High risk items identified are the transportation corridors, transmission lines, and a capped solids waste facility. The City has a written Emergency Response Plan which would immediately be implemented in the event of a contamination event.

The Attleboro Department of Water is part of the City of Attleboro government. Our legislative branch is the Attleboro City Council, which holds hearings on budget and financial matters and considers ordinances which create or amend local laws. Some of these matters affect the operation of the Attleboro Water Department. The City Council meets every other Tuesday at 7 PM in the City Hall, 77 Park Street, first floor council chambers. The meetings are televised live on Channel 98, the local government access cable channel.

If you have any questions or concerns about your water, please contact the Water Department, Christine Millhouse, Superintendent.

Portuguese Importante

Este relatório contém a informação importante sobre sua água bebendo. Se você não o compreende, é importante que alguém que o compreende o traduz para você.

Water Conservation Tips

- Place a pitcher of water in the refrigerator instead of letting the tap run to get a cold drink.
- Check outdoor faucets, hoses, and pools for leaks.
- Water any brown spots on your lawn with a garden hose instead of increasing the watering time of your irrigation system.
- Avoid watering the lawn during the hottest part of the day to minimize evaporation.
- When purchasing appliances, choose those that offer water efficient cycles.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline (1-800-426-4791). In order to ensure that tap water is safe to drink, the Massachusetts DEP and EPA prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. The Food and Drug Administration and the Massachusetts Department of Public Health regulations establish limits for contaminants in bottled water that must provide the same protection for public health.

Recent Changes

The residential water meter replacement program is ongoing. The Department will upgrade 5/8" residential water meters at no charge to the user. Residents will be notified when replacement is scheduled.

A program to inventory the fire hydrants throughout the distribution system was instituted.

The City's Cross Connection Program and Ordinance were both revised in 2011.

The Water Department received a grant to assist in prioritizing water main Capital Improvements.

Water Department
77 Park Street
Attleboro, MA 02703

Water Quality Summary

Listed below are the contaminants detected in Attleboro's drinking water in 2011. Not listed are over 100 other contaminants for which we tested but did not detect. In 2010, Attleboro collected over 23,000 samples for water analysis.

INORGANIC CHEMICALS

Substance (Contaminant)	Highest Level Detected	Range of Detection	Highest Level Allowed (EPA's MCL's)	Ideal Goals (EPA's MCLGs)	Sources of Contaminant
Fluoride (ppm)	1.5	0.7-1.5	4		Water additive which promotes strong teeth; Erosion of natural deposits; Discharge from fertilizer and aluminum factories.
Nitrate (ppm)	0.32	0.26-0.32	10	10	Fertilizer runoff, leaching from septic tanks and erosion of natural deposits.
Sodium (ppm)	120	47-120	NR	20 (SMCL)	Naturally present in the environment, runoff from road salt
Barium (ppm)	0.032	0-0.032	2	2	Discharge of drilling waste; Discharge from metal refineries; Erosion of natural deposits.

Information about sodium in your drinking water: Possible sources: Natural sources; run off from road salt; by-product of treatment process. Health effects: Sodium sensitive individuals, such as those experiencing hypertension, kidney failure, or congestive heart failure, should be aware of the levels of sodium in their drinking water where exposures are being carefully controlled.

SECONDARY CONTAMINANTS

Manganese (ppb)	798	0-798	NR	50 (SMCL)	Erosion of natural deposits
-----------------	-----	-------	----	-----------	-----------------------------

Information about manganese in your drinking water: EPA has established a lifetime health advisory (HA) value of 0.3 ppm for manganese to protect against concerns of potential neurological effects, and a 1-day and 10-day HA of 1 ppm for acute exposure. However, it is advised that for infants younger than 6 months, the lifetime HA of 0.3 ppm be used even for an acute exposure of 10 days.

MICROBIOLOGY

Total Coliform	3	Present/Absent	Less than 5%	0	Naturally present in the environment.
Turbidity (NTU) Wading River Station	0.27	0.03 – 0.27	TT .30	0	Soil runoff
Turbidity (NTU) R. F. T. Water Treatment Plant	0.22	0.05–0.22	TT.30	0	Soil runoff

DISINFECTANT RESIDUAL

Chlorine (ppm) Wading River Station	1.39	0.48-1.39	4 ppm		Water additive to control microbes
Chlorine (ppm) R.F.T. Water Treatment Plant	1.16	0.52-1.16	4 ppm		Water additive to control microbes
Bromate (ppm)	0	0	0.010 ppm		By-product of drinking water chlorination

Definitions:

Maximum contaminant level goal (MCLG) - The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Contamination Level (MCL) - The highest level of a contaminant level that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

ppm – One part per million; the equivalent of 1¢ in \$10,000.

ppb – One part per billion; the equivalent of 1¢ in \$10,000,000.

NR – Not regulated

AL – Action Level

NTU – Nephelometric Turbidity Units: Turbidity is a measure of the cloudiness of the water. We monitor it because it is a good indicator of the effectiveness of our filtration process.

Coliform: Coliform are bacteria that are naturally present in the environment and are used to indicate that other potentially harmful bacteria may be present.

Maximum Residual Disinfectant Level (MRDL): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants (ex. Chlorine, chloramines, chlorine dioxide).

Maximum Residual Disinfectant Level Goal (MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk of health.

MRDLG's do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Secondary Maximum Contaminant Level (SMCL): These standards are developed to protect the aesthetic qualities of drinking water and are not health based.

ORGANIC CHEMICALS

Total (ppb) Trihalomethanes	48.7	15.0– 73.0	80 (RAA)	0	By-Product of drinking water chlorination
Haloacetic Acids (ppb)	16.2	2.0– 36.0	60 (RAA)	0	By-product of drinking water chlorination

Radionuclide Report

Substance	Result	MCL	Date Analyzed	Source of Substance
Gross Alpha Activity	1.6 (+- 2.5) pCi/L	15 pCi/L	2/2/04	Natural Deposits

Lead and Copper– Results from July 2009

Substance	Result	ACTION LEVEL ¹	Source of Substance
Lead (ppb) ²	3	15	Corrosion of household plumbing
Copper (ppm)	0.15	1.3	Corrosion of household plumbing

¹**Action Level** – the concentration of a contaminant which, if exceeded, triggers a treatment or other requirement which a water system must follow.

²If Present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Attleboro Water Department is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been setting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

Substances Found in water

The sources of drinking water (both tap water and bottled water) include rivers, lakes, reservoirs, streams and wells. As water travels over the land's surface or through the ground, it dissolves naturally occurring minerals and radioactive material, and can be polluted by animals or human activity. Contaminants that might be expected in source water include: microbial contaminants, such as viruses and bacteria; inorganic contaminants, such as metals and salts; pesticides and herbicides; organic chemicals from industrial or petroleum use; and radioactive materials. To ensure that tap water is safe to drink, the Environmental Protection Agency (EPA) prescribes regulations that limit the amount of certain contaminants in water provided by public water systems.

Vulnerability

Some people may be more vulnerable to contaminants in drinking water than the general population. Immune-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their healthcare providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791)

What is a Cross Connection and What Can I do About it?

A cross connection is a connection between a drinking water pipe and a contaminated source. The pollution can come from your own home. For instance, you're going to spray fertilizer on your lawn. You hook up your hose to the sprayer that contains the fertilizer. If the water pressure drops (say because of fire hydrant use in the City) when the hose is connected to the fertilizer, the fertilizer may be sucked back into the drinking water pipes through the hose. Using an attachment on your hose called a backflow prevention device can prevent this problem. Also, since 1994, there has been a check valve installed at the water meter at each service connection for new construction to help prevent against this type of situation.

The Attleboro Water Department recommends the installation of backflow prevention devices, such as low cost hose bib vacuum breakers, for all inside and outside hose connections. You can purchase these at a hardware store or plumbing supply store. This is a great way for you to help protect the water in your home as well as the drinking water system in the City. For additional information on cross connections and on the status of the City's cross connection program, please contact the Water Department.